



Susan Chang
Hogan Coaching Network

- Leadership Development
- Strategy and Change Leadership
- Sustainability Leadership
- Team Development
- Women's Leadership
- Cross-Cultural Coaching

Background

Susan has been providing executive development and executive coaching services since 2011. Susan has worked with individuals being groomed for succession, executives learning to work in cross-cultural environments, senior leaders who need to adapt their management style for greater effectiveness, newly appointed managers learning how to lead, and team coaching in change management situations. As a certified Agile coach, Susan has coached more than 100 executives, and conducted assessments of 100+ professionals for leadership roles.

Susan brings learnings from her past experience to complement her coaching and support her coachees in their business environment. She has worked in turn-around situations to rebuild a firm as the key interface to all departments, held strategy roles at 3 firms, including structuring and implementing a global business planning process kicked off by a CEO strategy offsite with key executives, and evaluated foreign direct investments in high tech start-ups. Susan grew up in the U.S., lived 11 years in Europe/UK, and has spent 19+ years in Singapore. She is highly multicultural, and has travelled to 40+ countries.

Professional Experience

Managing Director, COO and Executive Coach, Shared Future Pte. Ltd.
Senior Associate, Temasek Sustainability Group
VP, Business and Sales, RBS Coutts Private Bank
Head of Alliances, Head of Asia Development, Westpac Bank - Asia
Senior Associate Financial Services, Booz Allen & Hamilton
VP, Head of Strategic Planning and Assistant to GM, MasterCard, EMEA
Director, Global Planning, MasterCard HQ
Research Assistant, Project Coordination, Mitsubishi International

Education

B.A., Economics & International Relations, Cornell University.
M.B.A., Wharton Business School, University of Pennsylvania
M.B.A. Exchange at H.E.C - Paris
MSc. Global Energy and Climate Policy, SOAS – University of London

Client Experience

Amgen, Asian Development Bank, AIA, Axcelis, Baker MacKenzie, Bank Negara, Barclays, Cleveland Clinic, Credit Suisse, DBS Bank, Defense Science and Technology Agency (Singapore), DTAC, Economic Development Board, Givaudin, FMC Technologies, Heineken, Islamic Development Bank, Julius Baer, MSIG, Ministry of Home Affairs (Singapore), Ministry of Education, Monetary Authority of Singapore, Pavillion Energy, Petronas, Rio Tinto, SingHealth, Schindler, SGX, Uber, WS02, Wynn Resorts, Zespri