

## Susan Chang

### Coaching Profile



**Susan Chang**  
Hogan Coaching Network

#### Background

Susan has been providing executive development and executive coaching services since 2011. Susan has worked with individuals being groomed for succession, executives learning to work in cross-cultural environments, senior leaders who need to adapt their management style for greater effectiveness, newly appointed managers learning how to lead, and team coaching in change management situations. As a certified Agile coach, Susan has coached more than 100 executives, and conducted assessments of 100+ professionals for leadership roles.

Susan brings learnings from her past experience to complement her coaching and support her coachees in their business environment. She has worked in turn-around situations to rebuild a firm as the key interface to all departments, held strategy roles at 3 firms, including structuring and implementing a global business planning process kicked off by a CEO strategy offsite with key executives, and evaluated foreign direct investments in high tech start-ups. Susan grew up in the U.S., lived 11 years in Europe/UK, and has spent 19+ years in Singapore. She is highly multicultural, and has travelled to 40+ countries.

#### Leadership Development

**Strategy and Change  
Leadership**

**Sustainability Leadership**

**Team Development**

**Women's Leadership**

**Cross-Cultural Coaching**

#### Professional Experience

*Managing Director, COO and Executive Coach, Shared Future Pte. Ltd.*

*Senior Associate, Temasek Sustainability Group*

*VP, Business and Sales, RBS Coutts Private Bank*

*Head of Alliances, Head of Asia Development, Westpac Bank - Asia*

*Senior Associate Financial Services, Booz Allen & Hamilton*

*VP, Head of Strategic Planning and Assistant to GM, MasterCard, EMEA*

*Director, Global Planning, MasterCard HQ*

*Research Assistant, Project Coordination, Mitsubishi International*

#### Education

B.A., Economics & International Relations – Cornell University.

M.B.A., Wharton Business School – University of Pennsylvania

M.B.A. – Exchange at H.E.C Paris

MSc. Global Energy and Climate Policy, SOAS – University of London

#### Client Experience

Amgen, Asian Development Bank, AIA, Axcelis, Baker MacKenzie, Bank Negara, Barclays, Cleveland Clinic, Credit Suisse, DBS Bank, Defense Science and Technology Agency (Singapore), DTAC, Economic Development Board, Givaudin, FMC Technologies, Heineken, Islamic Development Bank, Julius Baer, MSIG, Ministry of Home Affairs (Singapore), Ministry of Education, Monetary Authority of Singapore, Pavillion Energy, Petronas, Rio Tinto, SingHealth, Schindler, SGX, Uber, WS02, Wynn Resorts, Zespri